

INVITATION FOR “EXPRESSION OF INTEREST” (EOI)

EOI Title	Zabbix service dashboard and service diagram deployment
EOI Reference Number	EOI-2020-10
EOI Date	19/08/2020

Introduction:

1. The New Development Bank (NDB) is headquartered in Shanghai, China. The Bank was founded in 2014 by the governments of Brazil, Russia, India, China, and South Africa (hereinafter referred to as “BRICS”) and launched in 2015 to mobilize resources for infrastructure and sustainable development projects in these countries and other emerging economies.

Commodity/Project Specifications:

2. NDB is inviting “Qualified Vendors” (as defined in other conditions) to submit an Expression of Interest for the following Commodity/Project **as per annexure A.**

Instruction for Response:

3. Price quote shall be for the Specifications as exactly mentioned under Commodity/Project Specifications, wherever there are variance in vendor’s specifications, that shall be mentioned in the price quote document under the head “Specification Variance”
4. Price quote shall be submitted on the Letter Head of the vendor with Signature of “Authorised person” (as defined in other conditions) and Seal.
5. Price quote shall be submitted only in PDF format
6. The response shall be only in English language, response in any other language may not be considered.

7. All responses shall have the **EOI title and EOI Number as the subject matter of the mail.** Any mails without title of the EOI will be rejected.
8. Pricing quote shall include tax, installation cost, transportation cost and all other costs if any.
9. Conditions if any to the pricing shall be mentioned in the quote.
10. Any response beyond the submission deadline date shall not be considered unless otherwise submission deadline is extended in writing.
11. The response to this EOI with **EOI Title and EOI Number as the mail subject** should be forwarded to:
 - a. The technology details, checklist for technology etc. if any to be submitted to gu.qinghua@ndb.int
 - b. Price Quotation to be submitted as password protected files to itsd@ndb.int
 - c. Password to be communicated with subject line of the product to baryshnikov.alexander@ndb.int
12. Brief introduction and Credentials of the vendor shall be provided as a separate PDF attachment to Price Quote.

EOI Submission Deadline:

13. The deadline for EOI submission is before **5.00 PM, 28/08/2020.**
14. Price quote provided shall be valid for a period **30 days** from the closure date of the EOI.

Other Conditions:

15. Qualified vendors hereby defined as Vendors who are legally in existence with valid business licenses to operate, who are authorized to deal, sell and or implement on the commodity and or service mentioned in the EOI.
16. Authorised person is hereby defined duly authorized to represent the vendor to provide Technical and commercial quote.



17. The evaluation process and decision taken by NDB will be final. NDB do not have any obligation to disclose the details or results of the evaluation.
18. Responding to this Expression of interest does not constitute any contractual obligation and rights on the part of the vendor.
19. NDB does not responsible for any cost incurred by the vendor towards preparing and submitting the response to the EOI.
20. NDB reserve its rights to cancel the EOI at any stage of the process without assigning any reason and intimation.
21. All the documents including Annexures if any are forming part of the EOI.

Annexure A

1. Introduction

New Development Bank (NDB) requires Zabbix service status dashboard and service diagram. This will help system administrator to check the service health through an intuitive and efficient dashboard or diagram. In the meanwhile, these dashboards will help IT team to discover the system failure at the first time and reduce the incidence. Please feedback the quotation according to the requirements in this document.

2. Specifications

- SLA report can be generated
- Service dashboard and diagrams can be displayed
- Alert notification can be tracked in dashboard
- API integration with third party demonstration
- Alert notification will be escalated if the service failure is over a while
- Data over 1 year will be archived to Aliyun OSS storage and cut over from database

3. Maintenance Specifications

- 7*24 hours support.
- Monitoring Zabbix system to ensure the system failure will be founded as soon as possible.